- 1 CHAIRPERSON JAMES: Commissioners?
- 2 COMMISSIONER WILHELM: I want to make a comment that is
- 3 partially related to this presentation and partially goes back to
- 4 earlier discussions we've had about Internet gambling.
- I was very troubled, as I'm sure every Commissioner
- 6 was, by Jim Dobson's recounting in the context of our Internet
- 7 gambling discussions the decisions of the courts that gutted the
- 8 work of the Pornography Commission that Jim served on, and so
- 9 some of you know that I asked our union's lawyers to examine the
- 10 question of whether or not from a legal perspective, leaving
- 11 aside the technological issues, the government can ban Internet
- 12 gambling, and I took the liberty of sending our attorneys' memo.
- 13 I don't know. It only went out last week, and I don't know if
- 14 all of the Commissioners have had a chance to read it.
- In the course of our union work, we have to be very
- 16 concerned with free speech issues, both in terms of what we do
- 17 and in terms of what employers do, and so I believe our firm has
- 18 a considerable expertise in that area.
- 19 And those of you who have seen the memo know that it is
- 20 our conclusion unequivocally that while you can't ban speech, no
- 21 matter how disgusting as in the examples Jim was talking about
- 22 from the pornography field, you can ban or the government can ban
- 23 the actual conduct of gambling in the same way that it can ban
- 24 it, you know, in its live form.
- 25 And so we believe at least, speaking for our union,
- 26 that there's absolutely no free speech problem with a complete
- 27 ban on the conduct of Internet gambling.
- Now, I recognize there are enforcement issues, and I
- 29 don't know if we can arrest the on-line companies or the servers

- 1 or whoever, but in terms of the issue that Jim was raising, the
- 2 comparison with the free speech issue that the Pornography
- 3 Commission recommendations ran up against, I think we can be very
- 4 comfortable that that is not a problem in terms of the Internet
- 5 issue.
- And I only raise it here because, you know, it has been
- 7 suggested to us by some people in previous testimony there might
- 8 be a free speech problem in that regard. Commercial speech is
- 9 very different from the actual conduct of gambling.
- 10 COMMISSIONER BIBLE: And why don't we pose it to you as
- 11 a question at least in terms of the context that you put Internet
- 12 gambling in?
- It would appear to me and I would concur with you that
- 14 you cannot ban probably wagering information and speech rights
- 15 that run to wagering information, but you certainly can regulate
- 16 or control or prohibit the wagering transactions themselves.
- MR. BOOKSHESTER: I think that's correct.
- 18 COMMISSIONER DOBSON: Provided it's in the United
- 19 States obviously, right? I mean, isn't the big problem that the
- 20 Internet takes you into international waters and banning it and
- 21 controlling it and making it illegal becomes vastly more
- 22 difficult?
- MR. BOOKSHESTER: The only case of which I'm aware that
- 24 might be of relevance to you is that there is a case pending in a
- 25 court in California, and I'm sorry I don't recall which one,
- 26 which has to do with whether a lady can avoid \$70,000 in credit
- 27 card debts because those credit cards debts were run up on
- 28 Internet gaming, and what she's arguing is that the activity is
- 29 illegal. So the debt can't be enforced.

- But I agree with you, sir. I think it's difficult to
- 2 reach as a technologic -- as a jurisdictional matter, you have
- 3 trouble reaching the folks who are doing this. As a
- 4 technological matter, you have difficulty dealing with the
- 5 information coming into the country.
- As a regulatory matter, there may be a way to regulate
- 7 the commercial transaction.
- 8 MR. SHOUP: But the problem you referred to is one that
- 9 is raging right now between the different standards that exist or
- 10 are being developed by the European Union regarding privacy on
- 11 the Internet. They are moving towards a much more regulatory
- 12 system than the one which our government has determined is
- 13 appropriate and effective in this area, primarily the voluntary
- 14 participation of companies and the media to regulate themselves.
- 15 COMMISSIONER DOBSON: You may have covered this when I
- 16 was out just now, and I apologize for that. So this may be
- 17 redundant, but have you addressed the issue of the failure to pay
- 18 off earnings on the other side of the transaction from offshore
- 19 operations or European operations? Do we know anything about
- 20 that?
- 21 Are there instances where the money is take in and not
- 22 paid out? You just mentioned not paying your credit card bills
- 23 because it is an illegal activity. How about the other end of
- 24 that line, where the providers or the gambling enterprise is not
- 25 honest? Is this the wrong people to answer that?
- MR. BOOKSHESTER: We're the wrong folks. It's not our
- 27 area.
- 28 COMMISSIONER DOBSON: Okay. All right.

- MR. BOOKSHESTER: I mean I know just anecdotally we
- 2 have a time share on the island of Antigua, and for \$100,000 to
- 3 the Antiguan government you can get licensed to run an Internet
- 4 gambling site, and most of them are sitting up there at the St.
- 5 James Club, and you know, they're operating, but you've now got
- 6 the totality of my wisdom on Internet.
- 7 (Laughter.)
- 8 COMMISSIONER DOBSON: Can any of my fellow
- 9 Commissioners answer that question? Are we aware of problems in
- 10 that area?
- 11 COMMISSIONER BIBLE: In terms of payoffs?
- 12 COMMISSIONER DOBSON: Yes.
- 13 COMMISSIONER BIBLE: Oh, yeah. There have been. There
- 14 have been problems with people making wagers and not getting paid
- off through the Internet, the transaction not being completed
- 16 COMMISSIONER DOBSON: If that word gets around, it
- 17 would limit it, I would think.
- 18 COMMISSIONER BIBLE: Sure, sure.
- 19 CHAIRPERSON JAMES: Well, part of what we're struggling
- 20 with right now is what this Commission is going to say in its
- 21 final report on the issue of advertising, advertising as it
- 22 related to lotteries, casinos, and the parimutuels, the whole
- 23 gamut.
- 24 If you could, from your perspective, say to us what
- 25 your recommendations would be in 25 words or less, what would you
- 26 say?
- MR. SHOUP: Well, my recommendation would be to explore
- 28 to the maximum extent cooperation and voluntary development of
- 29 advertising codes and principles in this particular area, and

- 1 then make certain that there is some kind of a system -- I know
- 2 my 25 words are up -- but there is some kind of a system put in
- 3 place so that you can monitor the advertising that's being done
- 4 and actually call to task that advertising that is obviously
- 5 false and deceptive advertising.
- 6 CHAIRPERSON JAMES: And that would be advertising
- 7 across the board for states, parimutuels?
- 8 MR. SHOUP: Well, as I said earlier, the difficulty of
- 9 developing a single code for lottery advertising that is being
- 10 conducted by 38 different government entities is probably
- 11 impossible.
- 12 CHAIRPERSON JAMES: But you don't think it would be
- 13 inappropriate for this Commission, as an example, to make a
- 14 strong recommendation to those states that run lotteries what a
- 15 model code would look like for their consideration?
- MR. SHOUP: I would, I think, when it comes to the
- 17 state lotteries, I would use the word "principles" as opposed to
- 18 "codes" because codes, I think a lot of people think of them as
- 19 building codes or something, but I think "principles" might be a
- 20 more appropriate nomenclature for your recommendation.
- 21 COMMISSIONER BIBLE: Why don't you maybe put a little
- 22 bit more flesh on it? I didn't realize this is where you're
- 23 leading in terms of talking about some standards perhaps. I'm
- 24 thinking of the advertising will be conducted with a standard of
- 25 decency, which is very subjective; that it has integrity; that it
- 26 has truthfulness, but along those lines, kind of expand and
- 27 develop some criteria that would be more objective and less
- 28 subjective in terms of applicability to a lottery advertisement,
- 29 for instance, that a state has conducted.

- Of course, it would have to be implemented voluntarily,
- 2 I would assume.
- MR. SHOUP: Yes, sir. Well, I mentioned earlier in my
- 4 testimony the code that is being developed by the American Gaming
- 5 Association, and it is quite specific in a number of areas. It
- 6 includes, for example, that gaming establishments should not
- 7 advertise using cartoon figures, for example. It advocates that
- 8 there be great caution exercised in the selection of media that
- 9 is used for gaming advertising so that the exposure to under age
- 10 audiences is kept to a minimum.
- Those are the kinds of specifics that I think can be
- 12 included in a voluntary code.
- 13 COMMISSIONER BIBLE: Because I have some experience.
- 14 We have a general regulation in the State of Nevada that
- 15 indicates that licensees will conduct their advertising practices
- 16 in accordance with standards of decency and decorum. Now, that
- 17 is highly subjective.
- 18 COMMISSIONER McCARTHY: Yes.
- 19 COMMISSIONER BIBLE: And at least during my tenure we
- 20 took two actions against licensees for violations of those
- 21 standards. In one instance, it involved the truthfulness issue,
- 22 and we fined the licensee, I believe, \$125,000, and it was part
- 23 of a multiple count disciplinary action.
- In another instance we fined a licensee showing an
- 25 under age person involved in gambling also a substantial amount
- of money.
- 27 CHAIRPERSON JAMES: Yeah, I had some serious concerns
- 28 about you remember the ad that we saw a little earlier where they
- 29 had the young man walking and looked at what his life could be

- like if he won the lottery, and he looked like he was 15 years
- 2 old. I want to know what he was doing buying a lottery ticket in
- 3 the first place.
- 4 COMMISSIONER BIBLE: But if you're going to have and
- 5 develop standards and have them be applicable and enforceable,
- 6 you're going to have to have them be fairly objective, and it
- 7 sounds like that's where the AGA is leading in terms of --
- 8 MR. SHOUP: Yes, exactly.
- 9 COMMISSIONER BIBLE: I was not aware that they were
- 10 doing that project.
- MR. SHOUP: Yes.
- MR. BOOKSHESTER: And I think also obviously the
- 13 organization, I mean, the lottery association has to agree that
- 14 that's what they choose to do.
- 15 Hal didn't mention it, but there is a great deal of
- 16 experience in the advertising business with regard to the
- 17 children's advertising review unit and the National Advertising
- 18 Division of the Council of Better Business Bureaus, which is
- 19 strictly a voluntary operation. Perhaps if you'd like, we can
- 20 speak a bit more about that, but those have been in business for
- 21 a good, long time.
- MR. SHOUP: Yes. As I said, it started in 1971 with a
- 23 general concern that the advertising in general was not being as
- 24 honest and truthful as it should be and must be to be effective,
- 25 and so the advertising industry, as I said, our association, the
- 26 Advertisers Association, AAF, put that system into effect with
- 27 the Better Business Bureau.
- 28 CHAIRPERSON JAMES: As you know, I'm very aware of that
- 29 system, but I guess my concern is that system has been in place,

- and we're still producing at the state level some of the ads that
- 2 we saw this morning, and so the question becomes: how do we make
- 3 recommendations to those states? And I don't think I've heard
- 4 anyone say that we ought to come up with a forced system or codes
- 5 that are imposed at the federal level on states yet. Someone may
- 6 make that recommendation, but I haven't heard it.
- But I do think we could have something, and I think you
- 8 used the word "objective," Bill, and I would say specific
- 9 recommendations for what it ought to look like.
- 10 As an example, if some state legislator who is
- 11 concerned about this in his or her locality wants to have some
- 12 ideas about what he could do, I want her to be able to pull out
- 13 our report, look at this, and find some concrete examples of
- 14 things they could do at the state level to improve the
- 15 advertising of lotteries or casinos or whatever.
- And I am well aware of the systems that are currently
- in place, but they seem to be failing us in this area.
- MR. SHOUP: Well, I think certainly one great source of
- 19 information would be the AGs that you have access to and how they
- 20 actually implemented the laws that exist in their state regarding
- 21 truthful, non-deceptive advertising. They ultimately have the
- 22 hammer.
- I would just suggest to you, however, that the
- 24 development of guidelines or principles of advertising that would
- 25 be specific for state lotteries might quite possibly reduce the
- 26 work load for Attorney Generals.
- 27 COMMISSIONER BIBLE: Lotteries, at least if they're
- 28 operated by the state, may not be subject to the jurisdiction of
- 29 those particular sections of the code because I can just envision

- in my mind the code says "a person shall not," and a person by
- 2 definition may not be a governmental entity. I don't know. It
- 3 probably varies from state to state.
- 4 MR. SHOUP: That very well may be.
- 5 COMMISSIONER McCARTHY: I don't know how much
- 6 conversation we've had on this Commission regarding any
- 7 suggestions, any sort of limitations, any sort of standards for
- 8 advertising for private sector gambling. We may have. I don't
- 9 recall it. I'm not personally interested in getting into that
- 10 area for several public policy reasons, but I do agree with a
- 11 couple of members of this Commission who, in their questions and
- 12 comments, have implied that different levels of government have a
- 13 separate set of responsibilities, public responsibilities, and
- 14 they do not stand in the shoes of a private sector citizen,
- 15 whether individual or corporate.
- 16 And the one thing I would appreciate getting is what I
- 17 think Mr. Bookshester said earlier he might be able to obtain,
- 18 which is any case law that exists that separately defines the
- 19 responsibilities of states in their advertising practices because
- 20 they are in a different status than private sector citizens. If
- 21 there's anything you can give us on that --
- MR. BOOKSHESTER: We will certainly do our best to do
- 23 that.
- 24 COMMISSIONER McCARTHY: -- that would be helpful.
- Thank you.
- 26 CHAIRPERSON JAMES: I want to thank you gentlemen for
- 27 your participation with us today and also for the information
- 28 that you will continue to forward to us. It's a difficult area

- 1 that we're struggling with, and we appreciate your expertise in
- 2 that area and your guidance.
- Thank you very much.
- 4 MR. SHOUP: Thank you very much.
- 5 CHAIRPERSON JAMES: With that, I want to make sure that
- 6 the Commissioners have had every opportunity to talk about this
- 7 particular issue, give any guidance to the writing staff in terms
- 8 of suggestions.
- 9 Any additional information that you need before you
- 10 want to deliberate on this that we can direct them to get on your
- 11 behalf?
- 12 COMMISSIONER BIBLE: Now, are we going to have a
- 13 separate section or chapter that deals with advertising
- 14 practices?
- 15 CHAIRPERSON JAMES: I'm sorry?
- 16 COMMISSIONER BIBLE: Is there a separate chapter that
- 17 deals with advertising practices?
- 18 CHAIRPERSON JAMES: Yes.
- 19 MR. SHOSKY: Advertising and marketing is what it's
- 20 called.
- 21 COMMISSIONER BIBLE: Because it would appear to me that
- 22 it should be handled really as a subset of the lottery because
- 23 that's the only applicability, and advertising generally -- at
- 24 least I would agree with Commissioner McCarthy -- I don't believe
- 25 -- at least it's not an issue I want to become involved in in
- 26 terms of general advertising practices for commercial gaming or
- 27 any other enterprises.
- 28 CHAIRPERSON JAMES: I'm having a real hard time hearing
- 29 down here, Bill. I'm sorry.

- 1 COMMISSIONER BIBLE: Okay. What I suggested was that
- 2 we handle the advertising issue really as a subset of the lottery
- 3 chapter because I think that --
- 4 PARTICIPANT: Or any government.
- 5 COMMISSIONER BIBLE: Or any local government. It may
- 6 be appropriate under tribal if you treat them the same manner as
- 7 a state government in terms of --
- 8 CHAIRPERSON JAMES: Any dissenting view on that?
- 9 COMMISSIONER BIBLE: Because I at least don't want to
- 10 take a look at or am not particularly interested in looking at
- 11 commercial gambling advertising. That issue is going to be
- 12 litigated, and I believe it's going to be resolved, and I concur
- 13 with these gentlemen, resolved in favor of the free speech rights
- 14 of the legal enterprise.
- 15 COMMISSIONER WILHELM: In principle, I agree with Leo
- 16 and Bill. I'm just wondering whether it's of any utility -- and
- 17 this is a query. I don't have a position -- whether it's of any
- 18 utility to either take note of or opine about in the report the
- 19 concept of voluntary codes and best practices.
- 20 Forgive me if I have been given the AGA material that
- 21 was referenced to and don't remember it, but if I was given it, I
- 22 didn't read it, and I apologize for that in advance, but I don't
- 23 know if that kind of voluntary code, best practices kind of
- 24 approach is of any relevance.
- I think clearly in the subject of problem gambling
- 26 that, among other things, we will be interested in what it is
- 27 that the industries may or may not be doing with respect to codes
- 28 and best practices, and I don't have a position, but I just raise

- 1 the question whether with respect to clearly protected free
- 2 speech the report should have any interest in that sort of thing.
- 3 COMMISSIONER DOBSON: I think we're dealing with two
- 4 different things, particularly, Kay, in regard to what you said
- 5 earlier and Bill's comment and now yours, John.
- 6 First of all, there's the issue of legalities and what
- 7 we can recommend in terms of changes in the law. Obviously
- 8 that's not my greatest interest there.
- 9 There's another responsibility here in critiquing what
- 10 is occurring, which is separate from saying that there ought to
- 11 be federal legislation or there ought to be laws that would
- 12 perhaps be found unconstitutional.
- Do you understand what I mean, John?
- 14 COMMISSIONER WILHELM: Yeah.
- 15 COMMISSIONER DOBSON: That there's a place for saying
- 16 this should not occur with reference to advertising without
- 17 necessarily saying we have violated some kind of constitutional
- 18 right of casinos or others to advertise.
- 19 I hope we're not limiting ourselves and our
- 20 recommendations only to that which deals with the law.
- 21 CHAIRPERSON JAMES: Comments?
- 22 COMMISSIONER MOORE: Yeah, I agree. I mean you can
- 23 recommend anything, and I think as I said a while ago, I think
- 24 it's this Commission's duty if we as a Commission see that we
- 25 should make statements, if you want to put in quotations, what
- 26 maybe is right and what's wrong. I mean we're not particularly
- 27 judging anyone, but I think it would be nice if someone would say
- 28 something good sometimes.

- 1 CHAIRPERSON JAMES: Leo, Bill, how strongly do you feel
- 2 about that?
- 3 COMMISSIONER BIBLE: Well, I feel reasonably strongly
- 4 at least our applicability should be narrowly focused on the
- 5 lottery issue or maybe tribal gaming because they're governmental
- 6 type operations and they may not be subject to some of the other
- 7 constraints that other advertising entities are.
- The other issues I believe are free speech issues, and
- 9 I think the casinos as legal entities have the same right to
- 10 advertise as Jim Dobson does to put out his newsletter.
- 11 COMMISSIONER McCARTHY: I would endorse what Bill just
- 12 said, and I would add that I think we could embody the sense of
- 13 what Jim Dobson just proposed by our statement of what government
- 14 units or what their special responsibility is to the people that
- 15 they're supposed to represent, and that is apart from the private
- 16 sector.
- We could really do both. We could make a statement of
- 18 what is appropriate. Whether we phrase it as right and wrong, I
- 19 think we ought to put this in a way that maybe doesn't sound like
- 20 a preachment or a lecture, but rather a very straightforward kind
- 21 of statement making it clear, you know, what American standards
- 22 should be for government units. I think that would be
- 23 appropriate.
- 24 And I also think maybe to suggest what a model code is
- 25 for standards for government run lotteries should be and for
- 26 possibly even some kind of mechanism for what happens if that's
- 27 violated.
- 28 CHAIRPERSON JAMES: Right.

- 1 COMMISSIONER McCARTHY: I would even go so far as to
- 2 want to look at the right of a citizen of a governmental
- 3 jurisdiction to be able to sue their own government if he or she
- 4 thought there was a violation of clearly drafted standards of
- 5 what advertising should be for a government run gambling
- 6 operation.
- 7 COMMISSIONER WILHELM: Gee, and here I thought we had
- 8 the ballot box.
- 9 (Laughter.)
- 10 COMMISSIONER WILHELM: I think the suggestion Leo and
- 11 Bill are making with respect to what the report might say about
- 12 government run lotteries is quite pertinent. I said to
- 13 Commissioner Loescher before after his comments a little while
- 14 ago about state run lotteries that it seemed to me conceptually
- 15 at least, that if the Commission or in his case Commissioner
- 16 Loescher was going to make a recommendation about one form of
- 17 government run gambling, that theoretically at least I would
- 18 think the same kinds of recommendations would be appropriate with
- 19 respect to other forms of government run gambling, namely tribal
- 20 gambling.
- 21 And I asked him to think about that, but leaving aside
- 22 that question, I for one would be quite interest in anything that
- 23 Mr. Shoup or Dr. Cook and his colleagues might have to suggest by
- 24 way of what a model code for government run lotteries might look
- 25 like.
- 26 CHAIRPERSON JAMES: I would remind the Commissioners
- 27 that in our enabling legislation it did request that we look at
- 28 the role of advertising in promoting gambling, and having said
- 29 that, I am very sensitive to making pronouncements in the area of

- 1 commercial gambling and recognizing the commercial entities and
- 2 their right to advertise.
- I am actually looking forward to what the AGA has to
- 4 say in that area and think it could be very instructive. I don't
- 5 think that it's inappropriate for this Commission to comment on
- 6 advertising by other than non-government entities. It may be a
- 7 tricky area. It may be there are the questions of, you know,
- 8 what's legal and illegal. There may be questions of free speech
- 9 rights and all of that, but still I believe that we're well
- 10 within our purview if we want to comment on advertising in
- 11 general and how it either affects the public good or does not.
- 12 And I think Commissioners will have an ample
- opportunity as we go through the review process if we don't stay
- 14 within that purview to point that out and edit it out of the
- 15 process. I'm not prepared at this point to recommend giving up
- 16 the chapter on advertising and only comment on state lotteries.
- 17 COMMISSIONER McCARTHY: Governmental lotteries.
- 18 CHAIRPERSON JAMES: I'm sorry?
- 19 COMMISSIONER McCARTHY: Governmental lotteries.
- 20 CHAIRPERSON JAMES: Governmental. You're absolutely
- 21 right, Leo. Yes, governmental lotteries.
- 22 COMMISSIONER WILHELM: May I ask what the availability
- 23 of the AGA's work in this area is or will be?
- 24 MR. FAHRENKOPF: Our board of directors has already
- 25 adopted -- I mentioned this when I testified down in Virginia
- 26 Beach. I don't think we presented it to you, but we'll certainly
- 27 get it to you, and we're now working on the implementation, as
- 28 Mr. Shoup said, of getting an independent body who can make the
- 29 judgments as to whether or not one of our countries has violated,

- 1 because we don't want to be judging it ourselves. We have to
- 2 have an outside, independent organization, and we're in the
- 3 implementation stage right now on this one.
- 4 COMMISSIONER WILHELM: Thank you.
- Do we know or can staff determine, Madame Chair,
- 6 whether any other industry, gambling industry groups are pursuing
- 7 anything comparable to that?
- 8 CHAIRPERSON JAMES: Have you run across that in any of
- 9 your --
- MR. SHOSKY: Would that be comparable to model
- 11 guidelines?
- 12 COMMISSIONER WILHELM: Yeah, it's specifically now on
- 13 the subject we're on, advertising. Whether, for example, the
- 14 horse people or the dog people or the card club people or anybody
- 15 else is pursuing things of that kind.
- 16 CHAIRPERSON JAMES: Can I ask you when you comment to
- 17 speak into the microphone because we're having a difficult time
- 18 capturing it for the record?
- 19 COMMISSIONER WILHELM: Thank you. You'll need a
- 20 microphone.
- 21 MR. SHOSKY: Madame Chair, at the moment, no, but
- 22 fortunately one of the great things about the Supreme Court case
- 23 coming up and the friends of the Court's briefs that are being
- 24 filed is that a wealth of information is showing up on this issue
- 25 right now as the previous witnesses testified. The briefs are
- 26 being submitted for this case, and the case will have its oral
- 27 argument before the Court at the end of next month.
- 28 Interestingly, the decision is projected to be
- 29 announced in June, mid to late June. That's an interesting time

- 1 line for us, but from a research standpoint, this is great. It
- 2 couldn't happen at a better time for us, and what we need to do
- 3 is to continue to get all of this material as it's being made
- 4 available to the Court.
- 5 CHAIRPERSON JAMES: If you have something, please,
- 6 you're going to have to come forward because we won't be able to
- 7 hear.
- If you would identify yourself.
- 9 MR. ANDERSON: Yes. George Anderson, President of
- 10 North American Association of State and Provincial Lotteries.
- 11 Certainly the lottery industry has advertising
- 12 standards and best practices. In fact, the majority of the
- 13 lotteries do.
- We are, in addition, have been for a month or two now
- 15 working on a very comprehensive set of practices and guidelines.
- 16 They have not yet been adopted. The vote and the discussion and
- 17 debate does continue.
- The most interesting point was when dealing with 38
- 19 states and sovereign governments, it is a committee designed to
- 20 make a greyhound that comes out with a camel sometimes, but they
- 21 are very fundamental standards, working already in conjunction
- 22 with the Four As.
- 23 CHAIRPERSON JAMES: When will they be available for us
- 24 to take a look at?
- MR. ANDERSON: I hope in the near future.
- 26 CHAIRPERSON JAMES: How near?
- 27 COMMISSIONER BIBLE: June 21st.
- 28 (Laughter.)
- 29 MR. ANDERSON: They will certainly be before that.

- I would also be remiss if I wasted the opportunity --
- 2 CHAIRPERSON JAMES: I'm sorry. I didn't hear the
- 3 answer to that. How near?
- 4 MR. ANDERSON: I think it will be certainly before
- 5 June, hopefully in the next few weeks.
- I would be remiss if I didn't point out, as well that
- 7 we have some serious concerns with Dr. Cook's mathematics. We
- 8 will look at it. We just got it today. I think there are some
- 9 fundamental errors in marketing and also some judgment that are
- 10 applied to it, much of which are in contradiction to the NORC
- 11 study and to other information that we have provided to you.
- But on the subject of advertising standards, also
- 13 please don't forget that we are subject to state consumer
- 14 protection laws, and so on, and that we are subject to
- 15 extraordinary review at the state level. We certainly support it
- 16 as an industry, individual examples perhaps notwithstanding that
- 17 may have been selected out.
- One of the primary ones, which is to look at television
- 19 only in a marketing campaign and not to look at the other media
- 20 that are used from brochures which have all the odds in them to
- 21 stickers on compulsive gambling, to public service announcements,
- 22 none of which were presented, does not present the complete
- 23 picture that I think you should expect.
- 24 COMMISSIONER BIBLE: In terms of the review procedures,
- 25 why don't you describe some of those? Because I think that would
- 26 be helpful.
- MR. ANDERSON: Most lotteries, almost all lotteries do
- 28 have boards, do have very stringent legislative oversight.

- 1 COMMISSIONER BIBLE: And have boards. Can you give us
- 2 some general ideas as to the composition?
- MR. ANDERSON: Generally appointed by governors,
- 4 sometimes in association with leadership of either of the two
- 5 houses, for a term rotating generally; commissions for or boards
- 6 for the few public corporations, such as Georgia, Kentucky,
- 7 Louisiana, are also appointed governmentally, but they do
- 8 function outside the norms of state government, mainly with
- 9 procurement and retirement programs, and so on.
- 10 Public attention and public meetings are the normal.
- 11 Legislative oversight is without end. You have to keep in mind
- 12 that legislators, typically about half of them are not in favor
- of gambling, but that all of them are professionally critical of
- 14 all aspects of government. That is their job. I think that's --
- 15 I know that's been the case for my 20 years in the business.
- The media certainly pays excruciatingly close
- 17 attention. It is a very highly regulated area of government. It
- 18 is an anomaly within state government to have government be
- 19 involved, lotteries be involved as an entrepreneur, and yet that
- 20 is our charter. That is the way that we've been instructed to
- 21 operate, and I think we do so well.
- In characterizing, you know, some of the who plays and
- 23 so on and extrapolating it out to compulsive gambling, for
- 24 example, as was done, is inappropriate. There is no nexus
- 25 between those factors other than speculation.
- In fact, it goes in conflict with some of the NORC
- 27 reports.

- But the overall supervision, if you will, is boards.
- 2 It is legislative committees. It is legislators. We are the
- 3 creation and survive at the pleasure of those people.
- 4 The ballot box does play a part. Governors change.
- 5 Governors play a part. All of that has been submitted and, I
- 6 think, deserves equal consideration.
- 7 COMMISSIONER McCARTHY: A question of Mr. Anderson,
- 8 please.
- 9 Mr. Anderson, I'm quite sure in my own mind there are
- 10 serious distinctions among the states as to how they handle their
- 11 lotteries and so on. So that's why my earlier comment to Dr.
- 12 Cook about even on advertising. I'm sure we'll find in many
- 13 states the advertising is inoffensive, just as we'll find in some
- of the states that it's really questionable.
- I would appreciate it if you could provide the
- 16 Commission with whatever information your trade association has
- 17 accumulated as to which private companies participate in the
- 18 operations of each of the 37 state lotteries and what they are
- 19 paid for their services on an annual basis.
- 20 Thank you very much.
- 21 MR. ANDERSON: That is published, and we will certainly
- 22 be pleased to do it.
- By the way, there are extensive background checks that
- 24 are done on corporate officers, shareholders and general
- 25 practices. I won't say that they rise to the severe and good
- 26 levels of the Nevada Gaming Commission, but we also use Nevada
- 27 Gaming Commission as background. Many of them perform in both
- 28 arenas. The world has switched to that level.

- 1 The industry has been refined greatly over the years,
- 2 by the way. Some of the references in Drs. Clotfelter and Cook's
- 3 book from the 1980s are no longer practices among state
- 4 government and have not been for many, many years.
- 5 Some of the egregious examples, although severely
- 6 misquoted about that mythological billboard in Illinois that
- 7 never said, "This is your ticket out of here," for example,
- 8 continue on and to serve as a reminder at least of the nature of
- 9 advertising that we should do.
- I am very proud of the industry. I think that the
- 11 advertising, with some exceptions, the one in Connecticut which
- 12 was pulled by the Governor. There's another one in Arizona, but
- 13 among the thousands of ads that are done in all the various
- 14 media, I think they will stand up easily to scrutiny.
- 15 CHAIRPERSON JAMES: Any further comments, questions?
- 16 COMMISSIONER McCARTHY: I guess the only other thing,
- 17 Madame Chair, is you heard the discussion here on particular
- 18 governmental responsibilities because of who they are as distinct
- 19 from private sector individual or corporate citizens who want to
- 20 advertise gambling programs' availability.
- If you have a list of codes that have been adopted by
- 22 states in the form of state statutes and regulations that have
- 23 been promulgated by the appropriate rulemaking agency, I guess,
- 24 which would normally be the state lottery regulatory commission
- 25 which exists in most states, if you could also provide us with
- 26 that, we would appreciate it very much.
- 27 And if you could cite how many times in any of the 37
- 28 states there have been alleged violations of the codes that guide

- 1 advertising practices in the several states and what the final
- 2 result was of any hearings or anything that took place.
- Thank you very much.
- 4 MR. ANDERSON: Thank you.
- I might also add one point that came up earlier. The
- 6 question has not previously been asked of the lottery industry,
- 7 and that is on funding of compulsive gambling issues. One must
- 8 keep in mind that lotteries as an industry or as an element of
- 9 state government do not make appropriations. Some lotteries like
- 10 Minnesota do contribute, however, their operating budget to the
- 11 tune of maybe \$100,000. However, all compulsive gambling money
- 12 for programs in Minnesota comes out of lottery money. It is
- merely mandated and appropriated by government.
- 14 A study is currently being done in association with
- 15 NASPL (phonetic) and the National Council on Compulsive Gambling
- 16 to attempt to get our arms around how much money is actually
- 17 floating in the state market. It is states that fund these
- 18 programs. The AGA has now stepped forward with some very fine
- 19 contributions and dedication to specific research.
- I will tell you that while that report is still
- 21 pending, it is in excess of \$20 million that's going on now, and
- 22 it is growing at every turn. Those funds are sometimes lost at
- 23 the county level in terms of what program is which, whether it's
- 24 for human services, for depression or compulsive gambling. It's
- 25 not earmarked at that level, but we know that at Minnesota 2.4
- 26 million this past year, probably 1.8 next year, and growing.
- We also are very actively involved in funding research
- 28 projects, supporting university research, in particular. Those
- 29 monies are also hard to ascertain. I know the University of

- 1 Minnesota just put \$350,000 toward a clinic for alcoholism and
- 2 compulsive gambling in for studies for medication, for example.
- We will get that information to the Commission, but you
- 4 should know that that is the primary source of compulsive
- 5 gambling money.
- 6 COMMISSIONER McCARTHY: So you're itemizing all of
- 7 those appropriations and expenditures that go directly to the
- 8 issues of treatment.
- 9 MR. ANDERSON: Yes, we are attempting to itemize it.
- 10 "All" is a word that I will never --
- 11 COMMISSIONER McCARTHY: That's fine. The Commission
- 12 knows that the National Council on Problem Gambling is gathering
- 13 that information and needs it for its final report.
- One final question. Could you also tell us how much
- 15 money any of the 37 states that operate lotteries -- how much
- 16 money they have invested in research on problem and pathological
- 17 gamblers?
- MR. ANDERSON: Again, that would be at the state level
- 19 generally.
- 20 COMMISSIONER McCARTHY: And what we're really
- 21 interested in is the five percent that buy 51 percent; what I'm
- 22 interested in is the five percent that buy 51 percent of the
- 23 value of the tickets.
- MR. ANDERSON: Of course, I disagree very much with
- 25 that conclusion, with 51.
- 26 COMMISSIONER McCARTHY: With the number? What is the
- 27 correct number in your view, Mr. Anderson?
- MR. ANDERSON: I do not know. I can only tell you that
- 29 that number as drawn out of the Cook report today, I believe,

- 1 flies in the face of the NORC report and all the studies that
- 2 I've ever seen, and --
- 3 COMMISSIONER McCARTHY: Well, leaving aside the NORC
- 4 report, which we have in our possession, why don't you tell us
- 5 what research the states have done so that we know what is your
- 6 percentage of people who buy half, 60 percent, you know, whatever
- 7 cutoff point you want to say.
- 8 MR. ANDERSON: I have studies from Minnesota that we
- 9 have done for about five years in conjunction with the local
- 10 university. I know that I believe it's 43 percent of all of our
- 11 sales come from households over 50,000 in income, and --
- 12 COMMISSIONER McCARTHY: That's not my question. My
- 13 question is what Dr. Cook told us. What is the number of ticket
- 14 purchasers that buy the bulk of the tickets, not what their
- 15 income levels are. We have information on that. So my question
- 16 is not to establish that you're pumping your tickets out to poor
- 17 people.
- 18 My question, interested in trying to establish
- 19 prevalence figures, is aimed at is it five percent, eight
- 20 percent, 15 percent, whatever it is, as it seems to be in most
- 21 business sectors, that buy the bulk of your product.
- Now, if you have any specific research on that, we'd
- 23 appreciate receiving it later.
- MR. ANDERSON: There are a few studies, and I will get
- 25 them to you.
- 26 CHAIRPERSON JAMES: Thank you very much. We appreciate
- 27 your being here and making yourself available here today to add
- 28 to our thoughts and our deliberations.
- Thank you, John.